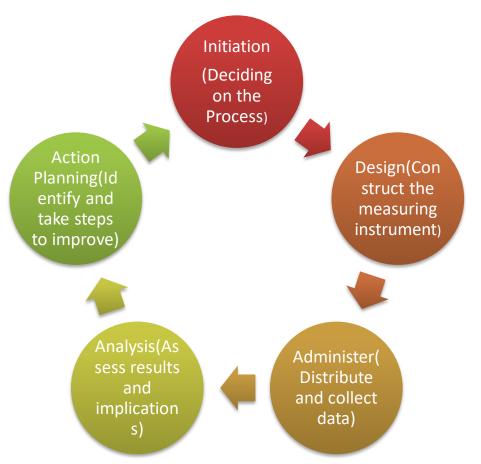
K.L.Mehta Dayanand College For Women, Faridabad

Feedback Analysis (2023-24)

Feedback on curriculum and teaching from students, parents, teachers and alumni is taken every year to analyze the effectiveness of existing curriculum and suggest for any modifications. It also helps to analyze the overall institutional performance in different aspects like administration, library facilities and other activities organized by the college.



Stakeholders feedback helps develop need based inputs in the process of curriculum design and development. The feedback from stakeholders is considered helpful and relevant in improving the curriculum development of the institution.

Initiation

The initiation stage includes discussing how the process of feedback will be carried out. The members allocate resources and select an appropriate method to get answers to questions like why do we need the feedback? What resources do we have? Who are we consulting? How will the process be carried out?

<u>Design</u>

The design stage includes constructing the measuring instrument. Questionnaires are an important tool which helps in collecting the data from all the stakeholders.

Administer

The administer stage starts when the stakeholders feedback is actually carried out. It is important at this stage to develop effective two-way communication with the stakeholders in order to promote open and honest sharing of views and beliefs. The process and data will then need to be accurately recorded for the final stages.

<u>Analysis</u>

The analysis stage is where the data gathered is analyzed and reported on. The aims of this stage are to ensure the data is an accurate representation of the stakeholder views, and to prepare the report ready for presentation. The analysis id done by SPSS

Action Planning

The report is typically presented to the concerned departments where the final stage includes action planning i.e. identifying the weak points and taking steps to improve them.

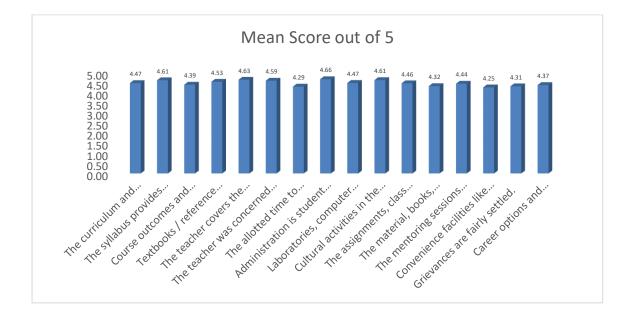
The feedback obtained from all the stakeholders was analyzed on a scale of 1 to 5. The categorization followed based upon the mean score of different parameters i.e. Excellent $(4\leq S\leq 5)$, Very Good $(3\leq S\leq 4)$, Good $(2\leq S\leq 3)$, Average $(1\leq S\leq 2)$ and Below Average $(S\leq 1)$.

Students Feedback

The students are the most important stakeholders of Higher Education systems. The interest and participation of students at all levels play a central role. The analysis done on the basis of responses received from approx 400 students is as follows:

Particulars	Below Average	Average	Good	Very Good	Excellent	Mean
The curriculum and syllabus are well organized and easy to follow.	0	1.2	10.0	29.5	59.3	4.47
The syllabus provides sufficient choices in selecting future courses.			6.6	26.1	67.3	4.61
Course outcomes and content are derived in accordance with outcome based education system.	0	2.7	11.7	29.8	55.9	4.39
Textbooks / reference books recommended by the teacher are relevant.	0	.7	8.5	27.6	63.2	4.53

The teacher covers the entire syllabus in time.	0	.5	3.7	28.0	67.8	4.63
The teacher was concerned and helpful regarding your progress.	0	0	7.6	26.3	66.1	4.59
The allotted time to complete the syllabus is sufficient.	.2	5.6	12.9	27.1	54.1	4.29
Administration is student friendly.	0	0	0	34.1	65.9	4.66
Laboratories, computer labs, if applicable are well equipped.	0	0	11.5	29.8	58.8	4.47
Cultural activities in the college are well organized throughout the year.	0	.7	6.3	23.7	69.3	4.61
The assignments, class tests, seminars are scheduled systematically.	0	.7	12.4	27.3	59.5	4.46
The material, books, journals available in the library/e-library is adequate.	0	3.9	13.4	29.8	52.9	4.32
The mentoring sessions provided enables personal development.	.5	0	14.6	25.1	59.8	4.44
Convenience facilities like canteen, medical help, water etc. are adequate.	1.2	5.9	14.4	23.4	55.1	4.25
Grievances are fairly settled.	0	5.4	12.9	27.3	54.4	4.31
Career options and placement facilities provided in the college are appropriate.	0	1.7	13.7	30.5	54.1	4.37
	Yes	No				
Are you interested in certificate /skill oriented courses?	90.7	9.3				1.0900



Observation:

1. As ICT facilitates interactive and personalised learning experiences all classes have been given given the advantage of the same once in a week. Yet students have demanded more lectures every week.

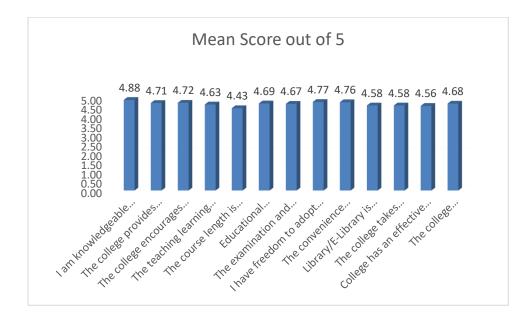
- 2. Students appreciated the grievance redressal system, the schedule of assignments and tests and the efforts of the teachers in completion of the syllabus in time.
- 3. Suggestions to include emerging research and practical applications in the syllabus.
- 4. Students demanded more focus on Interdisciplinary activities of all departments.
- 5. Suggestions to include more training for competitive exams.
- 6. Need to equip students with soft skills to increase employability.

Teachers Feedback

The college follows the prescribed curriculum. Still feedback on curriculum is taken by the teachers to improve the curriculum aspects. The feedback taken from approx 50 teachers has been analysed as follows:

Particulars	Below Average	Average	Good	Very Good	Excellent	Mean
I am knowledgeable about the content I am assigned to teach.	0	0	0	12.2	87.8	4.88
The college provides support to achieve my professional goals.	0	0	1.1	26.7	72.2	4.71
The college encourages and facilitates collaboration among the teaching staff.	0	0	1.1	25.6	73.3	4.72
The teaching learning aids (i.e. ICT/smart classrooms) assists my teaching.	0	0	2.2	32.2	65.6	4.63
The course length is sufficient to deliver the content.	1.1	0	2.2	47.8	48.9	4.43
Educational Conferences and seminars help in my academic growth.	0	0	1.1	28.9	70.0	4.69
The examination and evaluation system followed is effective and fair in judging students' academic performance.	0	0	1.1	31.1	67.8	4.67
I have freedom to adopt to new techniques/strategies of teaching such as Group Discussions/seminars etc.	0	0	0	23.3	76.7	4.77
The convenience facilities i.e. washrooms, canteen, medical help etc. are adequate.	0	0	0	24.4	75.6	4.76
Library/E-Library is adequately equipped with different learning resources.	0	0	2.2	37.8	60.0	4.58

The college takes initiative to encourage research.	1.1	0	4.4	28.9	65.6	4.58
College has an effective Grievance Redressal system.	0	0	2.2	40.0	57.8	4.56
The college administration is approachable and faculty friendly.	0	0	3.3	25.6	71.1	4.68
	yes	no				
Should certificate/ skill oriented courses be introduced?	98.9	1.1				1.01



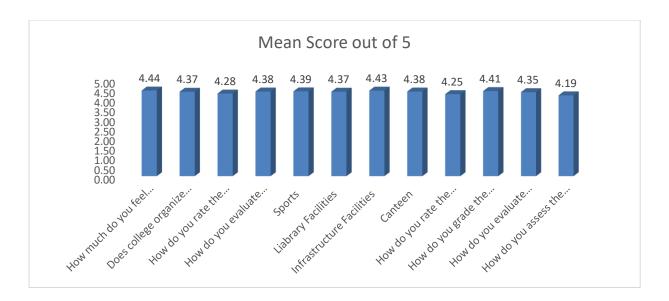
Observation:

- 1. To provide consistent, increased opportunities for development and research of the faculty.
- 2. Diversity in curriculum according to recent trends demanded by the staff for academic growth of the students.

Alumni Feedback

Alumni feedback was received from 405 students which was analysed as under:

	Particulars	Below Average (1)	Average (2)	Good (3)	Very Good (4)	Excellent (5)	Mean Score
1	How much do you feel proud to be associated with your college as an alumni?	.2	3.2	13.9	17.9	64.8	4.44
2	Does college organize various kinds of activities for the overall development of students?	2.5	5.7	13.9	7.9	70.0	4.37
3	How do you rate the teaching learning process imparted as useful and relevant in real life situations?	2.0	6.5	15.4	13.9	62.3	4.28
4	How do you evaluate the expertise of the teachers in their subjects?	0	1.0	24.8	8.9	65.3	4.38
5	How do you estimate the following:						
а	Sports	.5	4.0	19.4	8.2	68.0	4.39
b	Library Facilities	1.0	6.5	12.7	13.9	66.0	4.37
с	Infrastructure Facilities	.2	3.5	13.9	17.6	64.8	4.43
d	Canteen	1.5	6.2	12.2	12.7	67.5	4.38
6	How do you rate the cooperation and guidance provided by the teacher?	1.7	6.9	15.9	15.6	59.8	4.25
7	How do you grade the communication skills of the teachers?	1.2	5.7	13.2	10.9	69.0	4.41
8	How do you evaluate the grievances handled by the authorities?	0	.7	22.1	18.4	58.8	4.35
9	How do you assess the student teacher relationship in college as a whole?	.2	.5	32.5	13.9	52.9	4.19



Observation:

- 1. Majority of the alumni said they were proud to be an alumna of the college.
- 2. The alumni feedback on teaching learning process, infrastructure facilities was rated a s excellent.
- 3. Alumni demanded more alumni meet/ interaction with the college in the upcoming years to know the recent trends in education.